Connection Center For Microsoft Teams

COOKDOWN
Specialised for SCOM
Let the data flow.

Convert critical SCOM alerts into actionable Teams notifications, in real-time.

Microsoft Teams

The key to proactive monitoring

It's a common story: a business-critical service suffers an outage, the operations teams scramble to get it back online, only to find that the whole thing was preventable if only a monitoring alert had been properly actioned.

If you're still relying on email notifications for SCOM alerts, it's likely that these emails are just being filtered and ignored. To enable true proactive monitoring you can no longer rely on an email inbox: alerts need to be routed, escalated, and tracked to ensure a timely and reliable response. That's why modern IT operations demand that monitoring tools such as SCOM are integrated with your existing Enterprise messaging platforms (such as Microsoft Teams, Slack and more).

Never miss a critical SCOM alert again!

Cookdown Connection Center is the comprehensive solution for integrating SCOM with Microsoft Teams, automating the way your teams receive and action alerts.

With Connection Center, SCOM alerts are sent to Teams in real-time; by synchronizing these two tools you ensure that your stakeholders always have accurate information on the status of an alert or incident, in the messaging platform they use day-to-day.

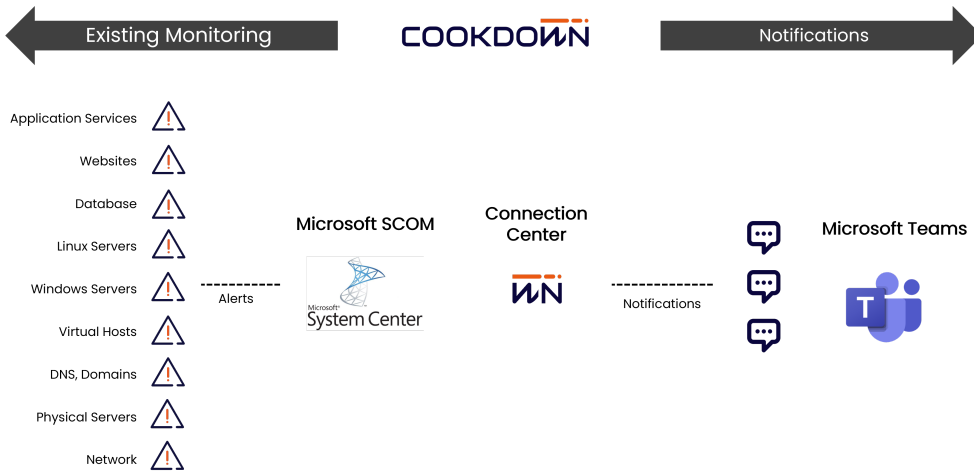**Stand Alone SCOM**

Alerts unactioned, insights missed

• Increased downtime
• Missed SLAs
• Email notifications overlooked
• Alerts remain unresolved
• Critical monitoring insights missed

Integrated

Engaged teams, improved SLAs

• Business continuity due to effective monitoring
• Improved SLAs as route cause is more visible
• Alerts correctly routed & escalated to correct team
• Proactive monitoring management

How it works

Existing Monitoring ← COOKDOWN → Notifications

| | Alerts | Microsoft SCOM | Connection Center | Notifications | Microsoft Teams |

Application Services · Websites · Database · Linux Servers · Windows Servers · Virtual Hosts · DNS, Domains · Physical Servers · Network

Let your team consume alerts in Teams

Connection Center is your one-stop-shop for SCOM connectivity. Using code-free, out-of-the-box support to integrate SCOM and Microsoft Teams.

Don't rely on your team checking emails, make alerts visible in their messaging platforms to enhance engagement and incident resolution times.

Pricing

We are committed to delivering affordable, hassle-free enterprise software that lives up to its promise.

All licenses include email support with a 72-business hour SLA and free upgrades.

SCOM Management Group size:	Annual Subscription Cost (USD)
<1000	$2,000
1000-3000	$3,400
3000-6000	$5,800
>6000	Contact us

Premium support

Premium support can be added to any subscription and includes phone support, 24-hr SLA, credits for customisation, consulting and training.

Key Features

Native Integration

Simply install Connection Center and hook it up to Microsoft Teams and you're ready to start syncing alerts.

Keep Stakeholders Engaged

Push SCOM alerts to any Teams channel or contact so that all your stakeholders always have sight of critical issues.

Customized Messaging

Choose from two tailored views, depending on what works best for your team:

Simple: high-level overview showing alert name, description, severity, and related object.

Detailed: includes detailed info on the monitor or rule name, alert state, MP, and time raised.

You can also drill down into more detail in existing systems, such as SquaredUp, SCOM or HTML platforms.

Get Started Today

Book a demo

Book a slot with an engineer for a live demo and answers to your questions.

cookdown.com/connection-center

30-day free trial

Ready to try it out? Download our full-feature 30-day free trial here.

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