Cookdown Discovery For ServiceNow

COOKDOWN
Let the data flow.

Fast-track your CMDB strategy by automatically synchronizing Microsoft System Center Operations Manager discovery with ServiceNow.

servicenow™

Why do so many CMDB projects fail?

Traditionally, CMDB population starts manually with spreadsheets and is then followed by port scanner/network crawler type tools, which only work if the resources they are trying to discover are switched on and accessible. This makes it very difficult to create meaningful relationships between Configuration Items (CI) and results in a CMDB littered with duplicates and more critically, gaps.

Your CMDB is only valuable if it is complete and up-to-date.

Take the fast track to CMDB success.

IT organizations do not suffer from a lack of possible discovery tooling - based on Gartner analysis of tools in the I&O marketplace "there are over 100 tools that can be used to discover data relating to IT assets".

The challenge is picking the right tools. The good news is, if you have SCOM then typically you have close to 100% of Windows servers, server clusters, Active Directory domain controllers and SQL databases covered by your existing SCOM infrastructure. Not only that, with its extensive management pack catalog, SCOM is often also used to monitor Linux servers, HyperV and VMWare virtualisation, Dell, HP and Lenovo hardware, Citrix and F5 load balancers, and other network devices.

The hard way

Piece-meal discovery with ServiceNow

• Deploy mid-servers
• Configure accounts and credentials

• Open firewall ports for network access
• Roll out as a > 6-month project
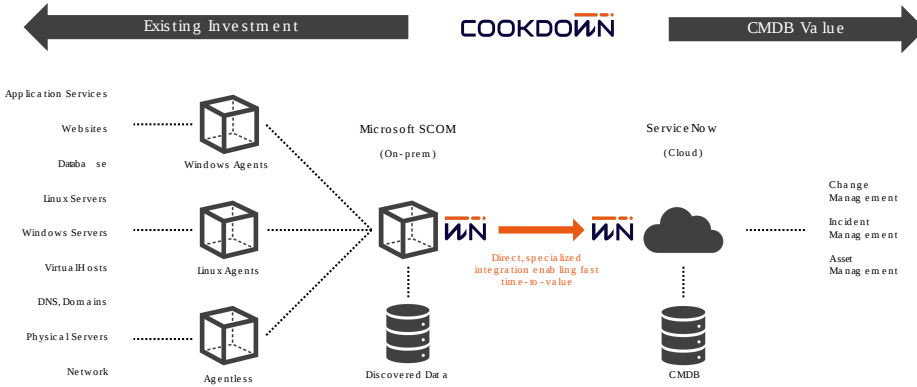• Dedicate resource to keep it up-to-date

The easy way

Synchronized discovery with SCOM

• No new agents
• No new account configuration
• No firewalls
• Results on day one
• Live synchronization

"Around 15% of our incidents from SCOM alerts cannot be matched to a CI with ServiceNow Discovery only. Cookdown Discovery fills this gap."

— Service Management Lead, Global Services Company

How it works

Existing Investment

COOKDOWN

CMDB Value

Application Services
Websites
Database
Linux Servers
Windows Servers
Virtual Hosts
DNS, Domains
Physical Servers
Network

Windows Agents

Linux Agents

Agentless

Microsoft SCOM
(On-prem)

Discovered Data

Direct, specialized integration enabling fast time-to-value

ServiceNow
(Cloud)

CMDB

Change Management
Incident Management
Asset Management

Deep discovery for maximum control

Cookdown Discovery is compatible with all System Center management packs, enabling you to extend your ITSM visibility to SQL databases, web sites, DNS servers, clusters and more.

Pricing

We are committed to delivering affordable, hassle-free enterprise software that lives up to its promise.

All licenses include email support with a 72-business hour SLA and free upgrades.

Server Edition   From $7,000/year

Discover Windows and Linux servers.

Enterprise Edition   From $8,000/year

Discover Windows and Linux servers, plus 8 further CI classes.

Ultimate Edition   From $10,000/year

Discover any CI class, including custom classes.

Licensed by the number of nodes in your SCOM management group. Nodes include SCOM agents, Linux servers and network devices. There is a 200 node minimum.

Key features

Native integration

Connects SCOM directly with ServiceNow Identification and Reconciliation Engine (IRE), which means no extra moving parts and configuration in the places you'd expect it: the SCOM console and ServiceNow portal.

Works out of the box

Out-of-the-box mappings for common technologies such as Windows, Linux and SQL to get you started.

Supports all SCOM Management Packs

Can be extended to support any Microsoft or third-party Management Pack, such as Azure and Oracle.

Customize to your CMDB schema

Mappings can be easily modified to fit with your organization's CMDB schema.

Scheduled synchronization

Keep your CMDB up-to-date with scheduled discoveries.

SquaredUp Enterprise Application support

Populate your CMDB with application dependencies discovered by SquaredUp's Visual Application Discovery and Analysis (VADA) technology.

Get started today

Book a demo

Book a slot with an engineer for a live demo and answers to your questions.

cookdown.com/discovery/#BookaDemo

30-day free trial

Ready to try it out? Download our full-feature 30-day free trial here.

cookdown.com/discovery/#BookaDemo

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